

# Bogus Callers, Rogue Traders and Scams – Be Safe

You have probably heard or read about people being targeted by cold callers on their doorstep, over the phone or by mail, maybe it's already happened to you!

Most people who call will be genuine but some could try to trick you into parting with money.



## What are the dangers?

Cold callers might want access to your financial information to con you out of money.

Some may try to trick their way into your home claiming to be from the Council, Police or a utility company and then try to steal your valuables.

They might try to convince you that repair and maintenance work needs carried out to your home. This could result in sub-standard work at an inflated cost or work that's not needed at all.

## Be Safe

- 1 Know who you're dealing with - if in doubt seek advice before dealing with cold callers.
- 2 Never make a decision on your doorstep no matter how good the deal sounds – reputable traders should allow you time to think.
- 3 Don't be afraid to say 'NO'.
- 4 If you feel threatened contact the Police.

## Need a Trusted Trader?

South Ayrshire Council runs a Trusted Trader scheme to help give you peace of mind.

It's a directory of local businesses that have been vetted by Trading Standards who have made a commitment to treat their customers fairly.

If you're looking for a trader you can have confidence in, or if you're a trader looking to join the Trusted Trader Scheme please contact us.

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